

Jennifer Douglas  
General Manager  
Students Channel

Sybil Phillips  
Director  
Student Credit Mgmt

Denise Leifeste  
Director  
DL Consolidation

## Student Credit Management Direct Loan Consolidation Organizational Chart

TASK	LEAD STAFF
Business Management	William Burns
Contracting Officer	Richard Wheeler
Customer Service	Robert Kling
Systems, IT & Security	David Yang
Customer Service	Carol Jones
Administration	Lisa Howell